



This document is an excerpt of the...




**Commonwealth of Massachusetts
Group Insurance Commission**

*Your
Benefits
Connection*




GIC Health Plan and Hospital Report Card

For Calendar Year 2004








THE LEAPFROG GROUP
for Patient Safety
Rewarding Higher Standards


































































































MHPG Massachusetts Healthcare
Purchaser Group

SYMBOL KEY

- | | |
|---|---|
| <p> Fully implemented Leapfrog's recommended quality and safety leap</p> <p> Good progress in implementing Leapfrog's recommended quality and safety leap</p> <p> Good early stage effort in implementing Leapfrog's recommended quality and safety leap</p> | <p> Willing to report publicly; did not yet meet Leapfrog's criteria for a good early stage effort</p> <p> Did not disclose</p> <p>N/A Not Applicable – Recommended safety practice does not apply to this particular hospital because it does not offer the service to which the safety practice applies.</p> |
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HOSPITAL REPORT CARD

Survey Results as of December 31, 2004

HOSPITAL NAME / CITY	Computerized Drug Orders	ICU Staffing	Coronary Artery Bypass	Percutaneous Coronary Intervention	Abdominal Aortic Aneurysm Repair	Esophagectomy	Pancreatic Resection	High-Risk Deliveries & Neonatal ICUs	Quality Index
Addison Gilbert Hospital Gloucester			N/A	N/A	N/A	N/A	N/A	NA	
Anna Jaques Hospital Newburyport			N/A	N/A	N/A	N/A	N/A	NA	
Athol Memorial Hospital Athol			N/A	N/A	N/A	N/A	N/A	N/A	
Baystate Medical Center Springfield									
Berkshire Medical Center Pittsfield			N/A	N/A		N/A	N/A	N/A	
Beth Israel Deaconess Hospital – Needham			N/A	N/A	N/A	N/A	N/A	N/A	
Beth Israel Deaconess Medical Center – Boston									
Beverly Hospital – Beverly			N/A	N/A		N/A	N/A		
Brigham and Women's Hospital – Boston									
Brockton Hospital – Brockton			N/A				N/A	N/A	
Cambridge Health Alliance Cambridge			N/A	N/A		N/A	N/A	N/A	
Cape Cod Hospital – Hyannis						N/A	N/A	N/A	
Caritas Norwood Hospital Norwood			N/A			N/A	N/A	N/A	
Caritas St. Elizabeth's Medical Center – Boston									
Charlton Memorial Hospital Site of Southcoast Hospitals Group, Inc. – Fall River								N/A	
Children's Hospital – Boston			N/A	N/A	N/A	N/A	N/A		
Cooley Dickinson Hospital Inc. – Northampton			N/A	N/A	N/A	N/A	N/A	N/A	
Emerson Hospital – Concord			N/A	N/A		N/A	N/A	N/A	
Fairview Hospital Great Barrington			N/A	N/A	N/A	N/A	N/A	N/A	
Falmouth Hospital – Falmouth			N/A	N/A		N/A	N/A	N/A	


































LEAPFROG GROUP 2004 Survey Results for Massachusetts Hospitals Submitting Responses

Survey Results as of December 31, 2004

HOSPITAL NAME / CITY	Computerized Drug Orders	ICU Staffing	Coronary Artery Bypass	Percutaneous Coronary Intervention	Abdominal Aortic Aneurysm Repair	Esophagectomy	Pancreatic Resection	High-Risk Deliveries & Neonatal ICUs	Quality Index
Faulkner Hospital – Boston			N/A	N/A				N/A	
Franklin Medical Center Greenfield			N/A	N/A	N/A	N/A	N/A	N/A	
Hallmark Health System/ Lawrence Memorial Hospital of Medford – Medford			N/A	N/A				N/A	
Hallmark Health System/ Melrose-Wakefield Hospital – Melrose			N/A	N/A					
Heywood Hospital – Gardner			N/A	N/A	N/A	N/A	N/A	N/A	
Holyoke Hospital, Inc. Holyoke			N/A	N/A			N/A	N/A	
Hubbard Regional Hospital Webster			N/A	N/A	N/A	N/A	N/A	N/A	
Jordan Hospital Inc. Plymouth			N/A	N/A	N/A	N/A	N/A	N/A	
Lawrence General Hospital Lawrence			N/A	N/A		N/A	N/A	N/A	
Leonard Morse Hospital Natick			N/A	N/A		N/A		N/A	
Lowell General Hospital Lowell			N/A			N/A	N/A	N/A	
Marlborough Hospital Marlborough			N/A	N/A	N/A	N/A	N/A	N/A	
Mary & Arthur Clapham Hosp. (Lahey Clinic) – Burlington								N/A	
Mary Lane Hospital – Ware			N/A	N/A	N/A	N/A	N/A	N/A	
Massachusetts Eye and Ear Infirmary – Boston		N/A	N/A	N/A	N/A	N/A	N/A	N/A	
Massachusetts General Hospital – Boston									
Merrimack Valley Hospital Haverhill			N/A	N/A	N/A	N/A	N/A	N/A	
Metrowest Medical Center Framingham			N/A			N/A		N/A	
Milford Whitinsville Regional Hospital – Milford			N/A	N/A	N/A	N/A	N/A	N/A	

HOSPITAL REPORT CARD

Survey Results as of December 31, 2004

HOSPITAL NAME / CITY	Computer-ized Drug Orders	ICU Staffing	Coronary Artery Bypass	Percutaneous Coronary Intervention	Abdominal Aortic Aneurysm Repair	Esophagec-tomy	Pancreatic Resection	High-Risk Deliveries & Neonatal ICUs	Quality Index
Milton Hospital – Milton			N/A	N/A		N/A	N/A	N/A	
Morton Hospital & Medical Center – Taunton			N/A	N/A				N/A	
Mt. Auburn Hospital Cambridge								N/A	
Nashoba Valley Medical Center – Ayer			N/A	N/A	N/A	N/A	N/A	N/A	
Newton-Wellesley Hospital Newton			N/A	N/A				N/A	
Noble Hospital – Westfield			N/A	N/A		N/A		N/A	
Quincy Medical Center Quincy			N/A	N/A		N/A	N/A	N/A	
Saints Memorial Medical Center Inc. – Lowell			N/A	N/A		N/A	N/A	N/A	
Salem Hospital @ The North Shore Medical Center – Salem				N/A				N/A	
South Shore Hospital South Weymouth			N/A	N/A		N/A	N/A		
St. Luke's Hospital Site of Southcoast Hospitals Group – New Bedford			N/A	N/A				N/A	
St. Vincent Hospital Worcester								N/A	
Sturdy Memorial Hospital Attleboro			N/A	N/A		N/A	N/A	N/A	
Tobey Hospital Site of Southcoast Hospitals Group – Wareham			N/A	N/A				N/A	
Tufts New England Medical Center – Boston									
UMass Memorial Medical Center – Worcester									
Union Hospital @ The North Shore Medical Center – Lynn			N/A	N/A		N/A	N/A	N/A	
Winchester Hospital Winchester			N/A	N/A		N/A	N/A		
Wing Memorial Hospital Palmer			N/A	N/A	N/A	N/A	N/A	N/A	